

Privacy and Cookies Policy

Privacy Policy

AFX Capital Markets Ltd. and AFX Markets Ltd. trading as AFX Group recognises your right to privacy. This site is written and maintained by AFX Capital Markets Ltd. with AFX Markets Ltd. responsible for information regarding AFX Markets Ltd only.

Information provided is predominantly held by AFX Capital Markets Ltd. though any information provided through this site to AFX Markets Ltd. will fall under its privacy and cookies policy found www.stofs.com

This policy is provided to cover personal information (possibly including sensitive data) within the meaning of the Processing of Personal Data (protection of individuals) Law 138 (1), as amended in 2003 by Section 37 (1) 2003, and non-personal information.

It is there so you and AFX Group have a clear understanding of when and how information will be used that you or your computer provides. *The provisions of this notice apply to former clients, current clients, and applicants.* If you have any questions regarding its content and the effect on your information, please feel free to contact us using our live chat function on www.afxcapital.com or the appropriate contact details under 'contact us'. AFX Capital Markets Ltd. and its subsidiaries trade under different trading names. This document applies to AFX Group only. Please refer to the individual websites Privacy and Cookies Policy for further information.

Personal Information

Personal Information provided by you to AFX Group by using the Live Chat or Contact us function may be processed by AFX for the purposes of: managing our relationship with you, meeting regulatory requirements, and analysing, improving and developing the trade products and services we offer. Information provided through the MyAccount area will fall under either AFX Capital Markets Ltd or AFX Markets Ltd. privacy policies. Information provided through links to Quantic, STO will fall under the respective privacy policies and for the purposes of this policy will be equivalent to third parties.

Data provided under the above conditions may be disclosed to service providers and other suppliers (within the European Economic Area or otherwise including countries which do not offer "adequate protection" within the meaning of the EU Directives on data protection) for any purpose relating to our relationship with you. This allows staff of service providers and other suppliers who share the responsibility for managing the relationship between you and AFX Group to view such data. AFX Group may also disclose the above data to your introducing broker, agent or third party account manager, if any, as necessary to enable them to administer the relationship with you or to take any action in connection therewith.

Unless you require AFX Group not to do so, personal information may also be used by AFX Group (and shared with the parties indicated

above, as necessary and other carefully selected third parties) for marketing or market research purposes. If you have any problems or wish to opt out please feel free to contact us using our live chat function on www.afxcapital.com or the appropriate contact details under contact us.

AFX Group has security procedures covering the storage and disclosure of all our Client's personal information to prevent unauthorised access and to comply with legal and regulatory obligations. Before transferring personal data to service providers, other suppliers or parties for processing or other purposes, AFX Group shall ensure that adequate contractual arrangements complying with applicable legal standards are in place to protect the confidentiality of the information.

You may require AFX Group to provide details of the personal information held about you, the purposes for which the information is processed and the persons or class of persons to whom the information is disclosed. AFX Group may charge a fee to provide these details to cover the cost of validating your application, tracing, retrieving, reviewing and copying any material requested, the amount of which is available upon request. You may also require AFX Group to correct, delete and/or block personal information from further processing if that information is inaccurate. This can be done by contacting us using our live chat function on www.afxcapital.com or the appropriate contact details under 'contact us'.

Subject to the foregoing, neither party may disclose to any person any information relating to the business, investments, finances

or other matters of a confidential nature of the other party of which it may come into possession of in connection with this Agreement and its performance by the other party, and each party shall use all reasonable endeavours to prevent such disclosure. Notwithstanding the above, each party (the "Disclosing Party") may disclose information about the other party, this Agreement, the Account and any trade thereon as the Disclosing Party may be required by any law, rule or regulatory requirement, law enforcement or tax authority or as the Disclosing Party reasonably believes to be necessary to properly perform its obligations under this Agreement or to exercise and enforce its rights thereunder (including, without limitation, as set forth in Section 16.4 of the terms of business) without prior notice to the other party.

You do not have to provide us with any of the personal information requested by AFX Group. However, should you opt not to provide us with the information requested, AFX Group may be unable to contract with you, where the information is requested at application stage, or may cease to be able to provide you with any other further services, information or assistance you have sought if this takes place during or after the contract. This decision will not be taken lightly and will be done based on regulatory requirements, standard industry practice and based on the risk involved to AFX Group by not providing the information requested.

Cookies Policy

What Are Cookies & Why Do Websites Use Them?

Whenever you search the web or visit websites your browser stores “cookies”. A cookie, also known as an HTTP cookie, web cookie, or browser cookie, and is a piece of data (text file) sent by a website to your browser (often including a unique identifier) and is stored on your devices browser which is subsequently confirmed by being sent back to the website unchanged by your browser. Each website you use may send cookies to your computer, if your browser settings allow for this. However, to protect your privacy your browser will only permit a website to access the cookies it has already sent to you and not cookies sent by other websites.

Cookies are used for a variety of purposes for example to enable websites to “remember” where on the site your browser has been during that visit (unique session identifier) and depending on the cookie type, on your return (personalisation/tracking). Cookies allow you to access secured information, conduct secured transactions, and take advantage of promotional opportunities. Cookies are designed to help you have a better user experience when using the web and this is no different within our website. We use the information provided by cookies in the same way, for example whilst you are logged into your account to maintain your account preferences and other account specific information, to improve our site content or to monitor where you became aware of our site for possible marketing purposes.

AFX Group uses two types of cookies:

Campaign/Performance cookies used to monitor which online campaign you visited the website through e.g. a banner on x

website and these expire after 3 days and Session/Functionality cookies used to save the session configuration of a registered user for example language and as the name suggests lasts for the length of your session on the site. It is not currently possible to limit the cookies we use through our website other than through your browser.

Please visit aboutcookies.org for information and instructions on how to manage cookies.

Limiting cookies may affect how our website works for you. We may look to add targeting/advertising cookies in the future. Due to technological advances the cookies we use may vary over time, however, any that will increase substantially the duration the cookie remains on your device will result in an amendment in this policy.

Controlling What Data Is Collected Through Cookies On Our (and other) Websites

You can control the cookies your browser accepts by altering the settings of your browser. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer, or give you the option to accept or decline each cookie before it is placed.

However, rejecting cookies may reduce your access to/functionality of parts of our website. If you do not wish to accept cookies, please review your Internet browser (Internet Explorer, Firefox, Google Chrome, etc.) manual/help section to find out how to either block all cookies or receive a warning before a

cookie is stored on your computer. You may wish to find out more information regarding cookies at visit www.aboutcookies.org.

Third Party Cookies on AFX Group pages

During your visits to AFX Group websites, you may notice that some cookies are not related to AFX Group. When you visit a page with content embedded from, for example, YouTube or LinkedIn, you may be presented with cookies from these websites. AFX Group does not control the distribution of these cookies. You should check the third party websites for more information about its privacy policy and use of cookies. Examples of cookies we use are:

Boldchat – a business chat application enabling visitor monitoring owned by LogMeIn Inc. Click [here](#) for privacy policy.

Google Analytics and other service from Google - used to count the number of people who use the site, traffic type, the country he visitor is from, to analyses how they use it and as site verification. Click [here](#) for privacy policy.

RevenueHits – provides Contextual and Geo targeted Ad Serving technology Click [here](#) for privacy policy.

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst

visiting such sites and such sites are not governed by this privacy statement.

SECURITY & PROTECTION

AFX Group takes security issues very seriously. We take all reasonable steps to maintain strict security standards and protect your Personal Data, including procedures and using leading security technologies.

If you communicate with the Company by e-mail, you should note that the security of Internet e-mail is uncertain. By sending sensitive or confidential e-mail messages which are not encrypted you accept the risks of such uncertainty and possible lack of confidentiality over the Internet. The Internet is not 100% safe and someone may be able to intercept and read your details.

Employees

All our staff members who deal with clients' personal information receive the appropriate training to ensure they are aware of the obligations placed on them through this policy.

Raising a Concern

Should you have any concerns that AFX has not met the requirements of this policy we encourage you to inform us as soon as possible. Such concerns will be raised as a dispute under our complaints procedure and will be fully responded to in accordance with that policy. Please do not be afraid to raise a concern regarding an individual staff member or the company as a whole as your feedback ensures the protection of all our clients and the reputation of AFX. For more information

on raising your concern, please see our complaints procedure at www.stofs.com

If you are not satisfied with our response to your complaint, you may be able to raise this with your relevant national data protection organisation/commission.

AFX Group may make changes to this Privacy and Cookies Policy from time to time for legal, regulatory or for enabling further clarification. Should this happen AFX Group will notify you of such changes by placing an updated version of this policy on the website. Please note AFX Group is not responsible for providing individual notifications of changes. You are responsible for regularly reviewing this policy. If you use this website or other service we provide to you following any changes taking affect you shall be classed as agreeing to those changes.